While cases are often presented in library literature, the use of case study methodology is much less common. Case study methodology is designed to examine complex situations with many factors or variables, through particular bounded phenomena. As such, it is an approach well suited to those wishing to study communities. In this presentation, we provide an overview of case study research, discuss research questions suited to the case study approach, look at the strengths and weaknesses of case study, and provide some real-world examples. The presentation pays particular attention to theorists who approach case study through post-positivist and interpretivist perspectives.